



Refund/Cancellation Policy*

We realize that Pact Family Camp comes at a significant cost for many families. It is critical that participants also realize that Pact runs this event on an extremely tight budget. We would like to be able to issue refunds when a family cancels, but we cannot because of the enormous financial obligation we incur when we register families for camp. Organizing Pact Family Camp requires significant contractual obligations to provide facilities, housing, food, counselors, nationally renowned speakers, wonderful opportunities for recreation, and administrative support. All of these costs are nonrefundable for Pact.

We have learned over the years that families generally make their summer plans early so that when families cancel it is often difficult to find a replacement family. Even when the Camp has a waiting list, we have to make sure the new family has the same age and number of children as the canceling family in order to keep our child/counselor ratio where it needs to be. Therefore, we encourage you to take care great in making your summer plans.

Pact Family Camp has a no refund policy. We do NOT offer refunds for any Camp deposits or fees including upgraded housing or special accommodations. In the event of dire circumstances like death, serious illness or emergent disability, we will sometimes consider a partial refund, but please understand that our fee model is based on families attending, so we are not always able to accommodate these requests.

Camp East Only: For those who still choose to cancel we offer the option of fee rollovers for the following year at the following rates, which depend on the timing of your request, which is directly related to the fees and financial obligations that Pact has already incurred on your behalf. **Because Camp West is always full, we are not able to offer roll over options.** Roll overs mean that the percentage of total fees paid (less deposit) are applied to the follow year registration.

Month of Cancellation	% of Fee Roll Over
December	95%
January	90%
February	85%
March	80%
April	70%
May	60%
June	40%
July	20%
August	0

Converting Fees to Donations: In the event that you are charged a cancellation fee, a portion of the total camp invoice may sometimes be claimed as a charitable donation to Pact's Camp Fund, which is used for scholarships for low and middle income families who could not otherwise afford to attend.

* Camp deposits are refundable only if Pact is not able to offer your family a slot at camp through the lottery or after wait list placement.

** Rollovers are not available for Camp West due to the lottery process.